

Cancellation, Refund and Exchange policy

Last updated on: January 1, 2024

Thank you for shopping with Eyls.com. We appreciate the trust you place in us and are committed to providing you with a satisfying shopping experience. Please read our Refund and Cancellation Policy carefully before making a purchase.

1. Cancellation Policy: Eyls.com reserves the right to cancel an order in exceptional circumstances, such as unavailability of the product, pricing errors, or suspicion of fraudulent activity. If such a cancellation occurs, customers will be notified, and a full refund will be processed.

3. Refund Policy: Unfortunately, we do not offer any refunds at this time.

4. Exchange Policy: In case of manufacturing defect (non-functional products), it can be exchanged within 3 months of purchase on producing an original invoice. To be eligible for exchange, the product must be returned in its original condition and packaging. Products and accessories that do not meet these criteria may not be eligible for exchange.

5. Contact Information: If you have any questions about our Exchange, Refund and Cancellation Policy, please contact us at our Customer Support.

Oculab Private Limited

First Floor, Plot No. 11-12,
Khokhani Estate,
Everlast Compound,
Opp. Neelkanth Indl. Estate,
Sativali, Vasai : East.
Palghar: 401208.

Customer Care Phone No.: [\(+91\) 84591 55371](tel:+918459155371)

Customer Care Email: customercare@eyls.com

Eyls.com reserves the right to update or modify this policy at any time without prior notice. Please check this page periodically for any changes.

Thank you for choosing Eyls.com!