Privacy Statement

Last Updated on: January 1, 2024

This Privacy Statement ("Statement") explains how Eylys.com collects, uses, discloses, and protects your personal information when you use our services or interact with our website/application.

- **1. Information we collect:** We may collect and process various types of information, including:
 - **Personal Information**: Such as your name, email address, contact details, and other identifiers provided by you.
 - **Sensitive Personal Data**: Such as health-related data (if applicable), only with your explicit consent.
 - **Usage Data**: Information about your interactions with our website/application, including pages visited, features used, and time spent.
 - **Device Information**: Data about your device, including device type, operating system, browser, and IP address.
 - **Cookies and Tracking Technologies**: We use cookies and similar technologies for analytics and to enhance your user experience.
- **2.** How we use your information: We may use your information for the following purposes:
 - Providing and Improving Services: To deliver, maintain, and improve our services.
 - **Communication**: To respond to your inquiries, provide customer support, and send important service-related notifications.
 - **Personalization**: To customize and enhance your experience on our platform.
 - Marketing: To send you promotional materials or information about our products and services.
- **3. Information Sharing:** We respect and prioritize your privacy, and assure you that we do not sell your data to any third party. However, we may share your information with:
 - **Third-party Service Providers**: To assist us in delivering our products & services, subject to contractual safeguards and data protection obligations.
 - Legal Authorities: When required by law, regulation, or in response to a legal request.
 - **Business Transfers**: In the event of a merger, acquisition, or sale of our assets, your information may be transferred to the new entity.
- **4. Security measures:** We employ reasonable security measures to safeguard your information against unauthorized access, disclosure, alteration, or destruction.
- **5. Your rights:** You have certain rights concerning your personal information, including the right to access, correct, delete, or restrict processing. You can also withdraw consent for marketing communications at any time. To exercise your rights, please contact us using the details provided below.

- **6.** Changes to this privacy statements: We may update this Statement from time to time. Any changes will be posted on this page, and the revised version will be effective from the date of posting.
- **7.** Contact information: If you have any questions or concerns about this Privacy Statement or our data practices, kindly contact us our Customer Support.

Oculab Private Limited

First Floor, Plot No. 11-12, Khokhani Estate, Everlast Compound, Opp. Neelkanth Indl. Estate, Sativali, Vasai: East. Palghar: 401208.

Customer Care Phone No.: (+91) 84591 55371

Customer Care Email: customercare@eylys.com