Terms and conditions of use

Last updated on: January 1, 2024

Welcome to Eylys.com! Please read these terms and conditions carefully before using our website.

1. Acceptance of terms and conditions

By accessing or using our website, you agree to comply with and be bound by these Terms and Conditions.

2. Changes of terms and conditions

We reserve the right to modify or update these Terms and Conditions at any time without prior notice. Your continued use of the website after any changes signifies your acceptance of the modified terms.

3. Privacy policy

Please review our Privacy Policy to understand how we collect, use, and protect your personal information.

4. Product information

- a. We strive to provide accurate and up-to-date product information, but we do not guarantee the accuracy, completeness, or reliability of any product descriptions, images, specifications, pricing, or availability.
- b. We reserve the right to correct any errors, inaccuracies, or omissions and to change or update information at any time without prior notice.

5. Orders and payments

- a. By placing an order, you agree to pay the specified price, including any applicable taxes and shipping fees.
- b. We reserve the right to refuse or cancel any order for any reason, including but not limited to product availability, errors in pricing, or suspected fraud.
- c. Payment methods accepted may be subject to change, and your use of a particular payment method is subject to the terms and conditions of that method.

6. Shipping and delivery policy

- a. Shipping times and delivery dates are estimates and not guaranteed.
- b. Ownership of product and risk of loss passes to you, upon delivery by the courier partner.

7. Exchange, returns and refunds

Please refer to our Exchange, Return & Refund Policy for information on exchanges, returns and refunds.

8. Prohibited activities

You agree not to engage in any prohibited activities, including but not limited to:

- a. Violating any applicable laws or regulations.
- b. Interfering with the security of the website.
- c. Engaging in any fraudulent or deceptive activities.

9. Intellectual property

- a. All content on the website, including text, images, logos, patents and trademarks, are owned by or licensed to Oculab Private limited and is protected by copyright and other intellectual property laws.
- b. You may not reproduce, distribute, modify, or create derivative works of any content without our prior written consent.

10. Limitation of liability

In no event shall [Your Company] be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in any way connected with the use of our website or the products purchased through the website.

11. Governing law

These Terms and Conditions are governed by and construed in accordance with the laws of Mumbai Jurisdiction. All disputes arising out of or related to these terms & conditions are subject to Mumbai Jurisdiction only.

12. Contact information

If you have any questions about these Terms and Conditions, please contact us at our customer support.

Oculab Private Limited

First Floor, Plot No. 11-12, Khokhani Estate, Everlast Compound, Opp. Neelkanth Indl. Estate, Sativali, Vasai: East. Palghar: 401208.

Customer Care Phone No.: (+91) 84591 55371

Customer Care Email: <u>customercare@eylys.com</u>

Thank you for using eylys.com!